

Workforce360



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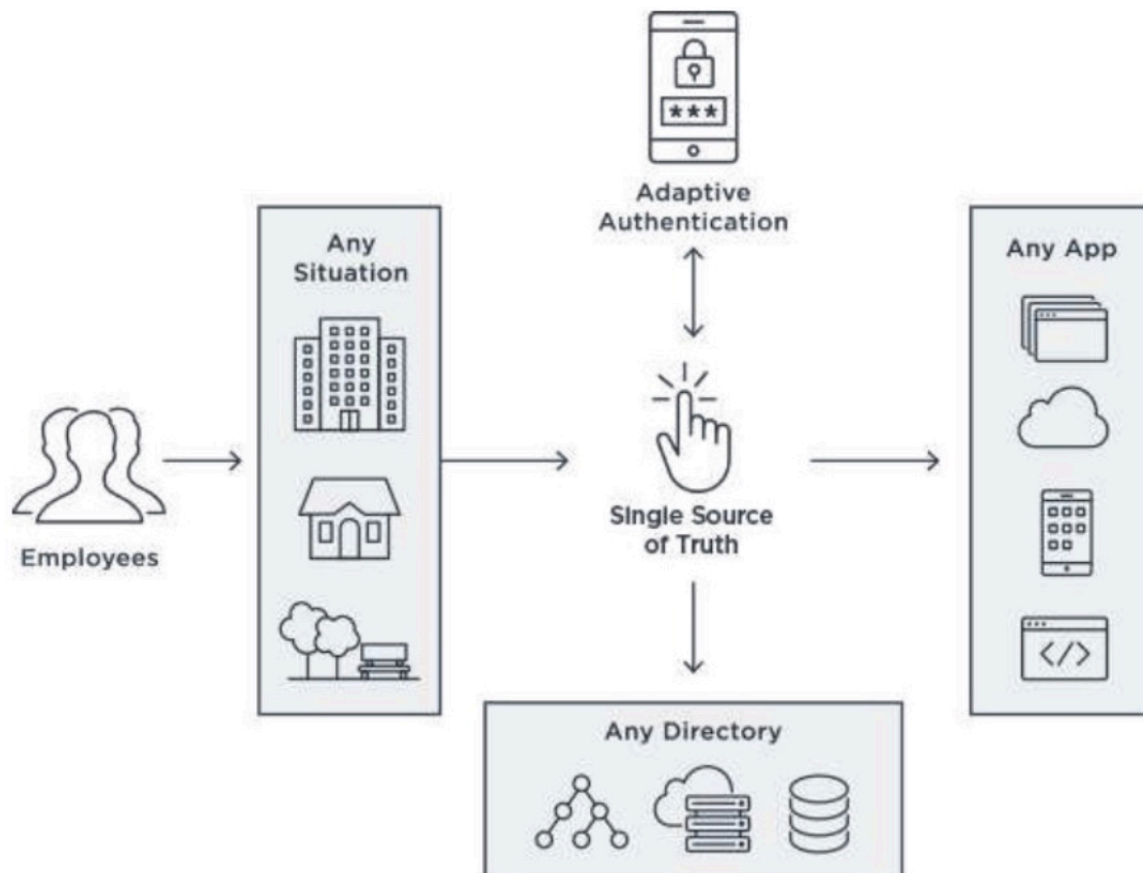
Getting started with Workforce360

Your team manages an increasingly large number of digital resources, users, and environments, in addition to maintaining your legacy systems. These items must be secured so that your employees can safely and easily access them from anywhere, and on any device.

With the Workforce360 solution, you can set up an authentication authority that serves as a single source of truth across your organization. It ensures your employees are who they claim to be, and connects them to the applications they are allowed to access, regardless of where they are located or where the applications reside (on premises, cloud, or SaaS).

This solution has the extensibility to connect to everything. It uses open identity standards, like SAML, OAuth, and OpenID Connect (OIDC) to quickly onboard most modern applications, and can connect to legacy systems based on proprietary standards. This authentication authority can also handle multiple directories and act as either an identity provider or a service provider, which make complex authentication flows possible and your ecosystem even more secure.

But perhaps most importantly, having an authentication authority in place ensures that your employees have a simple and consistent single sign-on (SSO) experience, and one-click access to their resources and applications. Providing this single point of access to all resources minimizes password chaos and helpdesk involvement, and ultimately increases overall workforce productivity.



When the authentication authority is in place, you can easily enhance its capabilities. For example, because passwords remain the most common vulnerability, you might want to reduce risk by adding intelligent multi-factor authentication (MFA) or passwordless authentication. PingID is a cloud-based MFA solution that provides this functionality and is part of the Workforce360 solution.

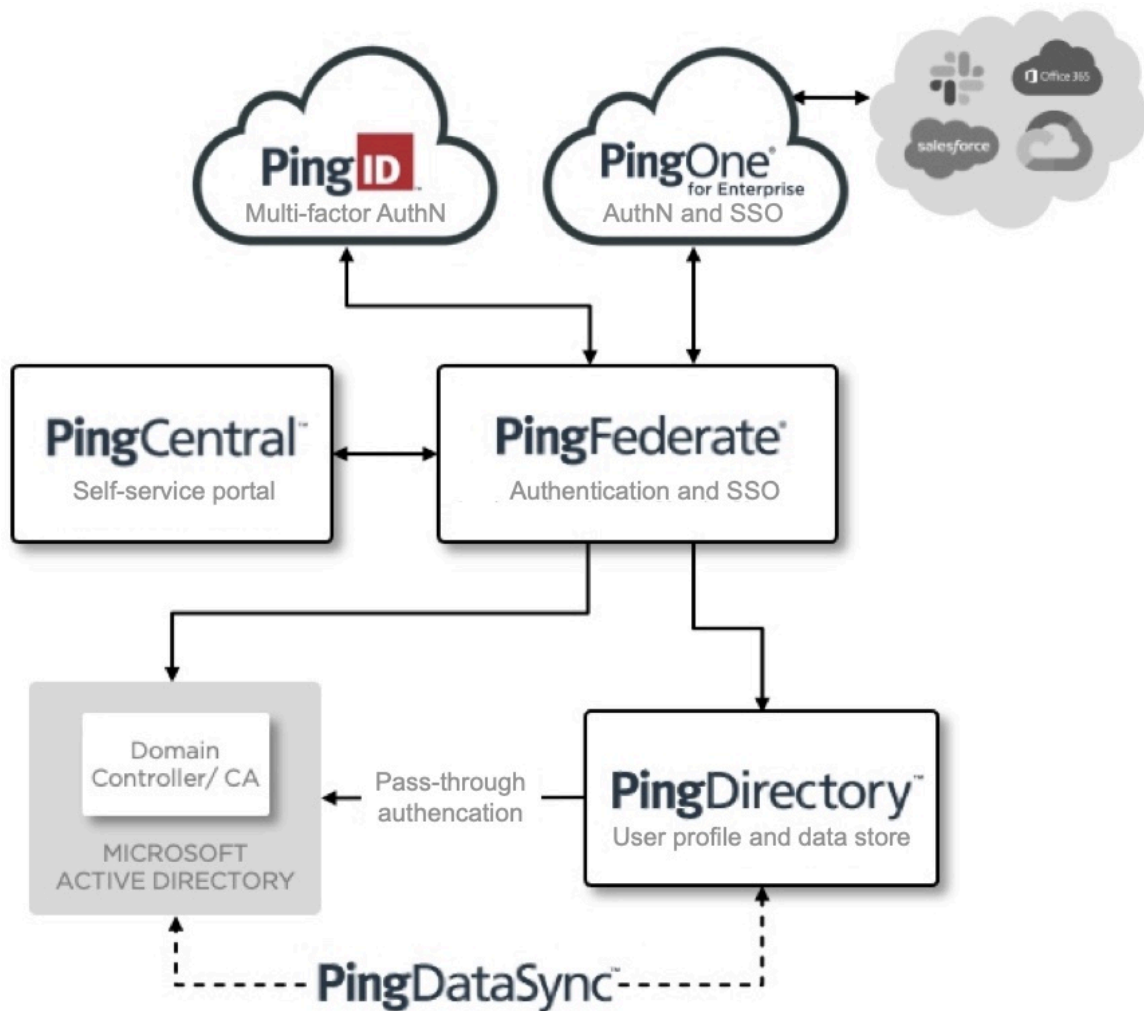
Or, you might want to consolidate your data stores into one and streamline the authentication process. PingDirectory is free in the Workforce360 solution and can quickly synchronize with existing Active Directory user profiles.

With this customizable solution, the possibilities are virtually endless and easy to implement, either in the cloud or on-premise. Workforce360 can be deployed on:



Ping products included in Workforce360

The Workforce360 solution is customizable and can include some or all of the Ping products shown in this diagram.



PingFederate and PingOne for Enterprise

Authentication, SSO, and MFA capabilities are available using PingFederate, PingOne for Enterprise, or a combination of the two. PingFederate is an enterprise federation server that enables user authentication and single sign-on and PingOne for Enterprise is available as a cloud solution.

PingID

Strong MFA and passwordless authentication can be accomplished using PingID, which is a cloud-based product. With adaptive authentication policies, you can prompt for MFA in high-risk scenarios, and leverage contextual data such as device management, geolocation, and IP addresses in low-risk scenarios. You can even leverage machine learning for detecting threats and learning more about user behavior.

PingCentral

Used in conjunction with PingFederate, PingCentral was designed for those who are not IAM administrators. It allows users to apply templates to their applications to provide authentication and authorization support, promote them to development environments for testing, and monitor them throughout their life cycles themselves.

PingDirectory

PingDirectory is a powerful data store included in Workforce360 that securely stores and manages employee data in a single, central data repository that serves as the source of truth with pass-through authentication to Active Directory.

Deployment options

Workforce360 functionality is now available in a set of cloud identity solutions, [PingOne for Workforce](#), which are designed to enable frictionless and secure user experiences by using a no-code identity orchestration starter pack.

Workforce360 is no longer available to new customers, however, it is still fully supported and available for renewal.

Using Workforce360

With Workforce360, you can perform a wide variety of tasks, such as setting up and testing authentication policies, and setting up SAML and OIDC applications.

More specifically, you can:

- **[Configure adaptive authentication in PingFederate](#)**
 - [Network-based adaptive authentication](#)
 - [Creating a new selector](#)
 - [Configuring the authentication policy](#)
- **[Protecting your VPN with PingID MFA](#)**
- **[Set up and test a custom authentication policy](#)**
 - [Creating a custom authentication policy in PingFederate](#)
 - [Testing a custom authentication policy in PingFederate](#)
- **[Set up a login form that validates credentials against AD in PingFederate](#)**
 - [Configuring the data store](#)
 - [Configuring the password credential validator](#)
 - [Configuring the IdP adapter](#)
- **Set up a SAML application**
 - [Configuring a SAML application in PingOne for Customers](#)
 - [Configuring a SAML application in PingOne for Enterprise](#)
 - [Configuring a SAML application in PingFederate](#)
- **Set up an OIDC application**
 - [Setting up an OIDC application in PingFederate](#)