
PingDirectory 7.0 and PingDataGovernance 7.0

Operating Systems

RedHat 6.6
RedHat 6.8
RedHat 6.9
RedHat 7.3
RedHat 7.4
CentOS 6.8
CentOS 6.9
CentOS 7.3
CentOS 7.4
SUSE Enterprise 11 SP4
SUSE Enterprise 12 SP3
Ubuntu 16.04 LTS
Amazon Linux
Windows Server 2012 R2
Windows Server 2016

Virtual Platforms

VMWare vSphere & ESX 6.0
KVM
Amazon EC2
Microsoft Azure (Supported by Professional Services)

VMs must follow the same minimum system requirements as non-VM deployments. Specifically, the number of CPUs and available RAM must not be constrained. Also note that VM deployments with untuned, SAN-based file systems will not perform well.

** The AWS Elastic File System is not supported due to its long latency times*

** Standard support agreements do not cover performance issues related to the virtual platform.*

** Standard support agreements DO cover performance issues that can be reproduced on a non-virtual platform*

** Standard support agreements DO cover functionality issues on supported virtual platforms, as long as the OS and JVM/JDK versions are supported*

Java Versions

OpenJDK 8.x
Oracle JDK 8.x 64-bit

App Servers

Apache Tomcat 7.x
Apache Tomcat 8.x
WildFly 9.x

Admin Browsers

Support for versions released in 2013 or later:

Chrome 24+
Microsoft Edge 20+
Safari 4+
Firefox 25+

For Microsoft Internet Explorer, only version 11 is supported

End User Browsers

Support for versions released in 2013 or later:

Android 4.1+
Chrome 24+
Microsoft Edge 20+
Safari 4+
Firefox 25+

For Microsoft Internet Explorer, only version 11 is supported